

Southeastern Connecticut Regional Human Services Directory

connecting our region's families with the services they need to thrive

**Southeastern Connecticut Council of Governments
Regional Human Services Coordinating Council**

January 2016

www.seccog.org

The Southeastern Connecticut Regional Human Services Directory is produced by the Southeastern Connecticut Regional Human Services Coordinating Council, a committee of the Southeastern Connecticut Council of Governments. Requests for additions or corrections should be sent to office@seccog.org.

Agencies marked with an * are members of the SCCOG Regional Human Services Coordinating Council.

Southeastern Connecticut Council of Governments
5 Connecticut Avenue
Norwich, CT 06360
www.seccog.org



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Human Service Providers

Access Community Action Agency

www.accessagency.org
President & CEO: Peter DiBiasi

The Access Community Action Agency is a federal- and state-designated non-profit Community Action Agency (CAA). Access Agency works with low-income populations of eastern Connecticut to fight poverty. Services and programs include senior housing, case management, emergency shelter, energy assistance, food bank, housing preservation program, supportive housing for families, Women, Infants, and Children Nutrition Program (WIC), mentoring, and parent education programs.

Access Agency, Willimantic Location
1315 Main Street, Suite 2
Willimantic, CT 06226
860-450-7400
Fax: 860-450-7477

Access Agency, Danielson Location
231 Broad Street
Danielson, CT 06239
860-412-1600
Fax: 860-774-3347

Alliance for Living

www.allianceforlivg
Executive Director: Kelly Thompson

Alliance for Living (AFL) is an Aids Service Organization (ASO) and resource center for people living with HIV/AIDS in southeastern Connecticut. People come to AFL for medical case management, medication adherence, food, friends, hoslitic heath and many other services. Alliance is dedicated to education, prevention services, and advocacy on behalf of those they serve.

The Living Center
154 Broad Street
New London, CT 06320
860-447-0884

Norwich Office
107 Lafayette Street
Norwich, CT 06360
860-892-2752

The Arc New London County*

www.thearcnlc.org
CEO: Kathleen Stauffer

The Arc New London County celebrates 63 years of service to children and adults with intellectual and developmental disabilities. A full-service agency providing supports – including vocational training, job placement, support groups and more – to nearly 600 people with intellectual disabilities and their families each year, The Arc facilitates the full participation and inclusion of people with intellectual and developmental disabilities in the communities of Southeastern Connecticut. In partnership with national, state and local chapters, The Arc NLC is a powerful advocate for people with intellectual and developmental disabilities.

Administrative Office
125 Sachem Street
Norwich, CT 06360
860-889-4435
Fax: 860-889-4662

Bethsaida Community, Inc.

www.bethsaidact.org
Executive Director: Clair Silva

Bethsaida Community provides opportunities for at-risk women. Their programs provide a supportive environment that promotes healing, personal growth, and self-sufficiency with the expectation of participation in employment and supportive services. They have several types of housing programs available for women.

Bethsaida Community Office
PO Box 913
Norwich, CT 06360
860-886-7511
Fax: 860-886-7512

Katie Blair & Flora O'Neil Housing
120 Cliff Street
Norwich, CT 06360
860-886-5982
Fax: 860-237-4129

Catholic Charities, Diocese of Norwich, Inc.

www.ccfns.org

Executive Director: Jim Maffuid

Catholic Charities, Diocese of Norwich, Inc. cares for those in need by providing compassionate social services for individuals and families living in the region. They provide emergency services including food, shelter, clothing, prescription assistance, and transportation. Case Management services includes crisis intervention, social service referrals, counseling, medication assessments, psychiatric evaluations and consultations, crisis intervention, adult and adolescent substance abuse treatment programs, counseling, outpatient services, and parenting education.

Catholic Charities, Norwich
331 Main Street
Norwich, CT 06360
860-889-8346

Catholic Charities, New London
28 Huntington Street
New London, CT 06320
860-443-5328

Catholic Charities, Willimantic
115 Jackson Street
Willimantic, CT 06226
860-423-7065

The Center: A Drop-In Community Learning & Resource Center, Inc.

www.dropinlearningcenter.org

Director: Reona Dyess

The Drop-In Community Learning & Resource Center (DILC) fosters academic and social development of children. They provide before care for preschoolers, after school and summer enrichment programs, after school and summer teen life and teen career skills programs, reading programs, parent/caregiver meetings, social service referrals, food vouchers, and children's clothing.

701 Montauk Avenue
New London, CT 06320
860-442-4466
Fax: 860-443-0095

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701 Montauk Avenue
New London, CT 06320
860-442-4466
Fax: 860-443-0095

Center for Hospice Care Southeast Connecticut

www.hospicesect.org

President/CEO: Carol L. Mahier

For 30 years, Center for Hospice Care has been the premier provider of the full spectrum of hospice and palliative care in Southeastern Connecticut. We are community-based, nonprofit and the largest, having cared for nearly 12,000 patients. Bereavement care is provided free of charge to ANYONE experiencing the death of a loved one.

227 Dunham Street
Norwich, CT 06360
860-848-5699

Child and Family Agency of Southeastern Connecticut

www.childandfamilyagency.org

Chief Executive Officer: Richard D. Calvert

Child and Family Agency of Southeastern Connecticut, which traces its organizational roots back to 1809, is a non-profit 501c3 children's service agency headquartered in New London, with locations serving New London, Middlesex and eastern New Haven counties. The mission of Child and Family Agency is to promote the well-being and development of all children and their families, in particular to give priority to the unmet needs of children lacking physical, emotional and intellectual care and nurturing. CFA accomplishes its mission by offering a broad range of integrated behavioral health, social support, and physical health care services.

Administrative Office

255 Hempstead Street New London, CT
06320
860-443-2896

Service Locations

7 Vauxhall Street, New London, CT 06320
40 Shaw Street, New London, CT 06320
75 Granite Street, New London, CT 06320
190 Westbrook Road, Essex, CT 06426
591 Poquonnock Road, Groton, CT 06340

Town of Colchester Department of Youth and Social Services

www.colchesterct.gov/Paget/YSB
Director: Valerie Geato

The Town of Colchester Department of Youth & Social Services provides programs and services designed to improve the quality of life for youth, families and individuals so that they may reach their full potential as healthy members of society. Services include after school programs, youth drop-in center, community service programs, adolescent substance abuse counseling, Juvenile Diversion programs, food bank, energy assistance, holiday programs and referrals to regional social services programs.

127 Norwich Avenue, Suite 205
Colchester, CT 06415
860-537-7255
860-537-1731

Community Health Center

www.chc1.com
Director of New London and Groton Sites:
Alejandro Melendez-Cooper

The Community Health Center (CHC) is a state-wide, independent, private non-profit primary health care system that is available to all, but with a special commitment to the uninsured, underinsured, and special populations such as patients with HIV/AIDS. CHC provides medical, dental, and behavioral health services to patients, incorporating prevention and health promotion, treatment of illness, and management of chronic disease.

Community Health Center, New London
Location
1 Shaws Cove
New London, CT 06320
860-447-8304

Community Health Center, Groton Location
481 Gold Star Highway, Suite 100
Groton, CT 06340
860-446-8858

The Connection, Inc.

www.theconnectioninc.org
President & CEO: Peter Nucci, Jr.

The Connection is a private, nonprofit human service and community development agency, offering behavioral health, shelter accommodations, family support and community justice programs. These programs reunite families, break the generational cycles of abuse and neglect, create safer, healthier communities, and assist with mental illness and addiction issues.

Main Office
100 Rascommon Drive, Ste 2013
Middletown, CT 06457
855-435-7955

Michael Perlin Center for Substance Abuse
Intervention
154 Broad Street
New London, CT 06317

Norwich Office
The Connection Counseling Center,
Supportive Housing for Families®, Intensive
Supportive Housing for Families, Supportive
Housing – Next Steps, REACH
4 Broadway
Norwich, CT 06360
860-204-0193

The Connection Counseling Center
542 Long Hill Road
Groton, CT 06340

Covenant Shelter

www.covenantshelter.org
Executive Director: Jodie Craig-Atkinson

The mission of the Covenant Shelter is to “provide emergency shelter for the homeless with the goal of obtaining, for each person and family, permanent dignified housing.” The goal of Covenant Shelter is to continue case management and service coordination services for the homeless or near-homeless single individuals and families as we work with service providers in Southeastern Connecticut to effectively end homelessness in our region.

Covenant Shelter
42 Jay Street
New London, CT 06320
860-443-0537

Eastern Regional Mental Health Board, Inc.

www.changingmindsct.org
Executive Director: Jennifer J. Gross

The Eastern Regional Mental Health Board is required by law to have a representative from each of the towns in Eastern Connecticut, and has a statutory mandate to involve local citizens in assessing the kind and quality of mental health services delivered in their communities. Our volunteer members evaluate programs, assess strengths and unmet needs in the system, and make recommendations for improvements directly to the state's policymakers.

401 W Thames Street
Norwich, CT 06360
860-886-0030

Town of Franklin

Director of Social Services: Laura Wheeler

Franklin Senior Center
5 Tyler Drive
Franklin, CT
860-642-3936

Generations Family Health Center

www.genhealth.org
CEO: Arvind Shaw

Generations Family Health Center, Inc. (Generations) is a private, not-for-profit, regional Federally Qualified Health Center (FQHC), offering affordable healthcare in eastern Connecticut. Generations provides a full continuum of primary health care, oral health care, behavioral health care and case management services to a primarily medically underserved population, including children, at-risk families, HIV, homeless, and migrant populations through sites in Willimantic, Norwich, Danielson and Putnam.

Generations Family Health Center, Norwich Location
Backus Medical Office Building, 330
Washington Street, Suite 510
Norwich, CT 06360
860-885-1308
Fax: 860-889-1982

Generations Family Health Center, Willimantic Campus
40 Mansfield Avenue
Willimantic, CT 06226
860-450-7471
Fax: 860-450-7475

Town of Griswold Department of Youth & Family Services

www.griswoldyfs.com

Director: Ryan K. Aubin

The Griswold Youth and Family Services is located in downtown Jewett City providing a youth center, mentoring programs, youth job networking, writing assistance, community service programs, and juvenile review board for Town of Griswold residents.

39 Wedgewood Drive
Jewett City, CT 06351
Tel: 860-376-7026

Town of Groton Department of Human Services*

www.groton-ct.gov/depts/humansvcs

Director: Marge Fondulas

The Groton Department of Human Services includes three divisions: Groton Social Services, Groton Youth and Family Services, and the Groton Family Support Center. All services are provided free of charge to Groton residents.

2 Fort Hill Road
Groton, CT 06340
860-441-6760

Habitat for Humanity of Eastern Connecticut

www.habitatct.org

CEO & Executive Director: Terri O'Rourke

Habitat for Humanity of Eastern Connecticut (HFHECT) is a local affiliate of Habitat for Humanity International, a nonprofit organization helping to build homes and affordable housing in the region. Habitat accomplishes this through the dedicated efforts of community volunteers, financial sponsors and partner families who find rewarding experiences by sharing their time, talents and resources.

Habitat for Humanity Main Office
377 Broad Street
New London, CT 06320
860-442-7890
Fax: 860-701-1334

Town of Lebanon Department of Social Services

www.lebanonct.gov

Social Services Administrator: Shelly Ashcom

The Lebanon Social Services office offers a variety of services to Lebanon children, adults, and seniors. Services include:

- Human service referrals for children, adults, seniors, disabled
- Energy assistance programs/town intake site
- Referral to local food pantry
- Assistance with SNAP/State Medicaid applications
- Budgeting information
- Job training referrals
- Holiday baskets in coordination with food pantry
- Holiday giving program for children
- Back to school backpacks for children
- Elderly assistance programs/referrals

579 Exeter Road
Lebanon, CT 06249
860-642-4580
Fax: 860-642-7716

Town of Ledyard Department of Youth & Social Services

www.town.ledyard.ct.us/60/Youth-Social-Services

Youth Services Coordinator: Kate Sikorski

The Ledyard Department of Social Services provides a variety of services and programs for town residents. The department offers a food locker program, emergency financial assistance, emergency heating assistance, emergency shelter assistance, scholarships, Ledyard Visiting Nurses service, and a senior center.

741 Colonel Ledyard Hwy
Ledyard, CT 06339-1511
860-464-3254
Fax: 860-464-1126

Madonna Place*

www.madonnaplace.org

Executive Director: Nancy Gentes

Madonna Place provides services that strengthen families, promotes health, and prevents child abuse and neglect. Services include emergency supplies, food, clothing, household goods, crisis intervention, family and fatherhood support, home visiting, parenting classes, nutrition and health information, employment education and self-improvement programs.

Administrative Office
240 Main Street
Norwich, CT 06360
860-886-6600
Fax: 860-892-5411

Martin House, Inc.

www.martinhousect.org

Executive Director: Thomas J. Hyland

Martin House provides housing, nutritious food, a safe, caring environment, and supportive services for 56 men and women who have been diagnosed with mental illness, substance abuse addiction, developmental disabilities, and/or physical disabilities. They provide 24 hour support on site, furnished living quarters, education programs, and employment services. Additional services such as case management, medical and behavioral health services are available; psychiatric services may be brokered from other community agencies by Martin House.

Martin House Location
401 West Thames Street , P.O Box 857
Norwich, CT 06360
860-889-6150
Fax: 860-892-9046

Town of Montville Department of Senior & Social Services

www.townofmontville.org/Social_Services

Director: Kathleen Doherty-Peck

The Social Services Department provides immediate assistance and crisis intervention for Montville residents. Services and programs offered include supplemental and emergency food, supplemental and emergency energy assistance, a clothing bank, crisis and hardship intervention and assistance, emergency shelter, resource and human service referral assistance, and liaison and advocacy services.

310 Norwich-New London Turnpike
Uncasville, CT 06382
860-848-8820
Fax: 860-367-9103

Montville Youth Service Bureau

www.montvilleyouth.org
Director: Barbara Lockhart

289 Norwich-New London Turnpike, Rte 32
Uncasville, CT 06382
860-848-7724

Mystic Area Shelter & Hospitality, Inc.

www.mashshelter.org
President: Mike Mondello

Mystic Area Shelter & Hospitality (MASH) provides shelter for homeless families with children from New London County in their fully-furnished shelter units in a residential neighborhood. MASH staff work with parents to address urgent family needs, including job search, family budgeting, arranging childcare, coordinating school placement, and accessing health care and counseling.

Mystic Shelter Location
119 High Street
Mystic, CT 06355
860- 245-0222
Fax: 860-245-0035

Natchaug Hospital*

www.natchaug.org
CEO & President: Stephen W. Larcen, Ph.D.

Natchaug Hospital is a private, non-profit behavioral health and substance abuse treatment organization that provides a continuum of accessible, community-based services through its 10-site network of care. Natchaug provides a wide range of treatment for children as young as five, adolescents and adults including inpatient services at its main campus in Mansfield; residential treatment for court-involved teenage girls; clinical day treatment schools; in-home services for families and children; ambulatory detoxification; and partial hospitalization and intensive outpatient programs. Each year, Natchaug treats more than 5,000 people at its locations in Danielson, Dayville, Enfield, Groton, Mansfield, Norwich, Old Saybrook, Vernon and Windham.

Main Hospital Center
189 Storrs Road
Mansfield Center, CT 06250
860-456-1311 or 800-426-7792

New London Community Meal Center, Inc.

www.nlcommunitymealcenter.org
Contact: Judy Mann

The New London Community Meal Center was created to respond to the needs of New London's most vulnerable residents by providing nutritious meals in a kind, hospitable and clean environment. The organization currently provides lunch five days a week and dinner six days a week, including Saturday dinner served by a downtown New London church.

Meal Center Location
712 Montauk Avenue, P.O. Box 94
New London, CT 06320
860-444-7745

New London Office of Youth Affairs

www.newlondonyouthaffairs.org
Director: Ellen Kleckner

New London Youth Affairs is a Youth Service Bureau which promotes positive outcomes for children, youth, and families by supporting a wide range of comprehensive services and collaborations.

120 Broad Street
New London, CT 06320
860-442-4994

New London Homeless Hospitality Center*

www.nlhhc.org
Executive Director: Catherine Zall

The New London Homeless Hospitality Center offers a place of safety and welcome to adult homeless neighbors by providing overnight shelter and daytime access to a hospitality center. They assist homeless guests move from homelessness to permanent housing and provide information on regional social services.

Administrative Office
730 State Pier Road
New London, CT 06320
860-439-0252
Fax: 860-437-3092

Shelter & Hospitality Center
325 Huntington Street
New London, CT 06320
860-439-1573

Noank Community Support Services

www.noankgh.org

Executive Director: Regina Moller

Noank Community Support Services operates three group homes: Main Street House (MSH), High Street House (HSH) and Gray Farm House (GFH). The CT Department of Children and Families' Behavioral Health Services Division refers youth to receive specialized clinical services and support. Their therapeutic group homes provide trauma-informed services, staffed with a clinician, clinical consultant, registered nurse, psychiatrist, residential supervisors, youth coaches, and residential assistants.

Noank Community Support Services
306 Thames Street
Groton, CT 06340
860-333-1623
Fax: 860-333-1671

City of Norwich Department of Human Services

www.norwichct.org/index.aspx

Director: Lee-Ann Gomes

The City of Norwich Department of Human Services is an umbrella agency encompassing four divisions: Adult and Family Services, Community Development, Rose City Senior Center, and Youth and Family Services. Programs and services are comprehensive, helping to address the needs of their low-income residents and the city's homeless population.

80 Broadway
Norwich, CT 06360
860-823-3778

Opportunities Industrialization Center of New London County

www.oicnlc.org

President: Nekeisha Grant

Opportunities Industrialization Center (OIC) is a not for profit organization that provides career technical training opportunities, employability skills training, and job placement. Programs offered include certified nursing assistant program, introduction to culinary arts certificate program, classroom training for reintegration for those with a criminal background, and a domestic violence awareness and prevention program.

New London Office
106 Truman Street
New London, CT 06320
860-447-1731
Fax: 860-447-1826

Pawcatuck Neighborhood Center

www.the-pnc.org

Executive Director: Vicki L. Anderson

The Pawcatuck Neighborhood Center provides basic human needs, social interaction and senior transportation to obtain medical care. Programs include a variety of senior activities, emergency food pantry, clothing, emergency energy assistance, human service referrals, infant supplies, and job search support. Serving the communities of Stonington, North Stonington, Mystic, Old Mystic, Pawcatuck, and Westerly RI.

Neighborhood Center Location
27 Chase Street
Pawcatuck, CT 06379
860-599-3285

Planned Parenthood of Southern New England

www.plannedparenthood.org/planned-parenthood-southern-new-england

Planned Parenthood is a national health care provider with regional locations in southeastern Connecticut. Planned Parenthood offers affordable care for women, men, and young people. Specializing in comprehensive reproductive health services, they also offer a variety of sex education programs, screening, and general health services.

New London Office
45 Franklin Street
New London CT 06360
860-443-5820
Fax: 860-447-3177

Norwich Office
12 Case Street
Norwich, CT 06360
860-889-5211
Fax: 860-889-0867

Willimantic Office
1548 West Main Street
Willimantic, CT 06226
860-423-8426
Fax: 860-426-8428

Reliance House, Inc.*

www.reliancehouse.org
Chief Executive Officer: David Burnett

Reliance House is a non-profit organization providing community-based mental health services, and has evolved from a single staffed drop-in model to an extensive system of care designed to assist individuals in realizing their dreams. Reliance House serves approximately 600 individuals each year and employs approximately 200 individuals. Programs include community rehabilitation, residential services, outreach services, continuum of care, and social rehabilitative services.

Administrative Office
40 Broadway
Norwich, CT 06360
860-887-6536
Fax: 860-885-1970

The Riverfront Children's Center, Inc.

www.riverfrontchildren.org
Executive Director: Kimberly Dole

Riverfront provides affordable childcare and educational services for families that are underemployed, working poor, or in school/training in the Southeastern Connecticut region. They also provide parents with workshops and training opportunities focused on a broad range of strategies to strengthen families, including literacy, nutrition, employment success, parenting, and family fun. The Center provides referrals to help parents navigate the often-confusing system of programs that may be available to help, and on-site family resource programs which provide free clothing, a food pantry and diaper bank.

Riverfront Children's Center
476 Thames Street
Groton, CT 06340
860-445-8151
Fax: 860-445-4099

860-434-6409

Salvation Army of Southeastern New England

www.salvationarmyusa.org/usn

The Salvation Army assists individuals to become more independent through a variety of services and programs. Regional Corps services include food and nutrition programs, emergency clothing, emergency financial assistance, casework services, and religious services. Service units are an extension of the Army in places where a Corps Community Center is not located.

Norwich Corps- Captains Jerry & Mindy Uttley
169 Franklin Street
860-889-2329
(Griswold, Norwich, Preston)

New London Corps- Captain Jose Borrero
11 Governor Winthrop Boulevard
860-434-6409
(East Lyme, Groton, New London, Waterford)

Willimantic Corps- Captain Philip Hostetler
316 Pleasant street
860-423-0977
(Lebanon, Windham)

Volunteer Service Units
Director of Volunteer Resources Kathy Orfitelli
860-702-0331
New London (Bozrah, Franklin, Lisbon, Sprague)
Montville (Montville, Colchester, Salem)
Southeast Shore (North Stonington, Stonington)
Ledyard

Senior Resources Agency on Aging

www.seniorresourcesec.org

Chief Executive Officer: Joan Wessell

Senior Resources is the Area Agency On Aging serving 56 towns in Eastern Connecticut. Senior Resources delivers and identifies accessible services that will help consumers make informed decisions and choices that will promote and enhance safe community life. Our mission statement is to provide information and services to the aging population, their families and caregivers. The organization is federally funded under the Older Americans Act.

19 Ohio Avenue, Suite 2
Norwich, CT 06360
860-887-3561 x 111
Fax: 860-886-4736

Town of Stonington Department of Human Services

www.stonington-ct.gov/HumanServices

Human Services Manager: Leanne Theodore

The Stonington Department of Human Services provides numerous social, youth and family, and senior services for town residents. Services and programs include individual and family counseling, an energy assistance program, renters rebate program, job coaching, budget counseling, afterschool programs, and a juvenile diversion board.

166 South Broad Street
Pawcatuck, CT 06379
860-535-5015

Sound Community Services, Inc.

www.soundcommunityservices.org

CEO: Gino DeMaio

Sound Community Services, Inc. (SCSI) is a private, not-for-profit organization dedicated to educating and assisting individuals with behavioral health needs to achieve independence and integrate into the larger community. Its current multi-program approach offers employment, social rehabilitation, community support, supportive transitional housing, residential, clinical, and psychiatric services.

Office Location

21 Montauk Avenue
New London, CT 06320
860- 439-6400
Fax: 860-437-2116

The Southeastern Council on Alcoholism and Drug Dependence, Inc.

www.scadd.org

Executive Director & President: Jack Malone

The Southeastern Council on Alcoholism and Drug Dependence, Inc. (SCADD) is a private, non-profit agency providing regional support to help those with alcohol and substance abuse dependencies. With several locations in New London and Norwich, they provide residential programs, outpatient programs, and inpatient detoxification. Inpatient services include housing, medical services, HIV education, self-help groups, counseling, case-management, treatment planning, and human services referrals, no insurance necessary.

Administrative Office

37 Camp Mooween Road
Lebanon, CT 06249
860-886-2495
Fax: 860-887-0007

SCADD Liberty House

83 Washington Street
Norwich, CT 06360
860-859-9702
Fax: 860-859-9180

Thames River Community Service, Inc.

www.trfp.org

Executive Director: Kathy Allen

The Thames River Family Program is a 24 hour staffed, transitional living program with 24 apartments. Mothers with children under the age of 12 are eligible to apply for the program where they work with Family and Child Advocates. Programs include life skills development in parenting, money management, tenancy education, health, employment, education, communication and personal growth. Families are linked to community providers for health, trauma, mental health and substance abuse treatment and other identified needs.

Administrative Office
One Thames River
Norwich, CT 06360
860-887-3288
Fax: 860-887-4146

Thames Valley Council for Community Action, Inc.*

www.tvcca.org

Executive Director: Deborah Monahan

The Thames Valley Council for Community Action, Inc. (TVCCA) is a private, non-profit corporation provides social services to the region's economically and otherwise disadvantaged citizens of New London County for 49 years. Their 28 programs currently reach approximately 26,000 eligible clients annually. Programs include educational services, employment services, housing services, food and nutrition services, senior services, youth services, and human services referrals.

Administrative Office
1 Sylvandale Road
Jewett City, CT 06350
860-889-1365
Fax: 860-376-8782

Main Program Office
401 W.Thames St., Unit 201
Norwich, CT 06360
860-889-1365
Fax: 860-885-2738

New London Office
83 Huntington Street
New London, CT 06320
860-444-0006
Fax: 860-444-0059

United Community & Family Services*

www.ucfs.org

CEO & President: Jennifer Granger

The United Community & Family Services has been providing healthcare and community services to Norwich and the surrounding areas since 1877. Programs and services include outpatient primary medical care, outpatient behavioral health services, community based behavioral health services, women's health services, dental services, community health services, and eldercare services. They have locations in Centerbrook, Colchester, Jewett City, New London, Plainfield, and Willimantic.

Administrative Office
34 East Town Street
Norwich, CT 06360
860-889-2375

Service Locations:

47 Town St., Norwich
212 Upton Road, Colchester
351 North Frontage Road, New London
70 Main Street, Griswold
120 Plainfield Road, Plainfield

United Way of Connecticut, 2-1-1

www.ctunitedway.org www.211ct.org

President & CEO: Richard J. Porth

United Way 2-1-1 connects individuals to the local services they need, from utility assistance, food, housing, child care, after school programs, elder care, crisis intervention and much more. 2-1-1 is ready to assist people find the help they need. Dial 2-1-1 or search online.

Administrative Office
1344 Silas Deane Highway
Rocky Hill, CT 06067-1350
860-571-7500
211 Child Care: 800-505-1000
Care 4 Kids: 877-868-0871
Child Development Infoline: 800-505-7000
Fax: 860-571-7525

United Way of Southeastern Connecticut*

www.uwsect.org

CEO & President: Virginia L. Mason

United Way of Southeastern Connecticut is a locally-based non-profit organization supporting a network of 70 health and human services, programs, and initiatives in New London County. Supported programs include early care and education, child development and disabilities, physical and mental health care, crisis intervention, shelter, employment training, emergency/disaster preparation, and response and recovery service. United Way operates the Gemma E. Moran United Way/Labor Food Center which provides food to 81 free emergency food programs, at no cost to those in need. They also support 2-1-1 Connecticut for free information and referral 24/7 and Project Warm-up for one-time, emergency heating assistance.

Administrative Office

P.O. Box 375, 283 Stoddards Wharf Road
Gales Ferry, CT 06335
860-571-7501
Fax: 860-571-7525

Gemma E. Moran United Way/Labor Food Center

374 Broad Street
New London, CT 06320
860-464-3327

Visiting Nurse Association of Southeastern Connecticut

www.vnasc.org

Director: Mary L. Lenzini

The Visiting Nurse Association of Southeastern Connecticut is a non-profit organization dedicated to optimizing the health and well being of the people in our region. They provide care for everyone from the elderly who wish to remain in their homes for as long as they can, to patients recovering from surgery or illness, new mothers, schoolchildren, and the homeless. They use the most current medical advances and technologies in home healthcare, and strengthen community resources for everyone.

Headquarters

403 North Frontage Road
Waterford, CT 06385
860-444-1111

Waterford Youth Service Bureau

www.waterfordct.org/waterford-youth-service-bureau
Director: Dani Gorman

200 Boston Post Road
Waterford, CT
860-442-0553

Town of Windham Department of Human Services*

www.windhamct.com/department
Director: Mary A. DeMarco

The Department of Human Services staff provides advocacy for residents, information and referral services, assistance with completion of state and federal paperwork and responds to natural and manmade emergencies. Human Services Department has on staff a certified CHOICES counselor for medical insurance counseling. The Department also administers the State of Connecticut School Readiness Program, the State of Connecticut Department of Housing Rehabilitation Grant, Renters' Rebate Program, Uniform Relocation Assistance Act and the CT Senior Farmer's Market Program. The Windham Senior Center meets the needs of Windham's older adults by providing access to social, nutritional, wellness and recreational opportunities in a supportive and accessible environment.

Department of Human Services
979 Main Street, 1st Floor
Willimantic, CT 06226
860-465-3065

Windham Senior Center
47 Crescent Street
Willimantic, CT 06226
860-423-4524

Windham Regional Community Council, Inc.

www.wrccinc.org

Executive Director: Jeffrey G. Beadle

Windham Regional Community Council, Inc., (WRCC) provides health and social well being programs in Windham and Tolland Counties. They offer a variety of youth services, a child development preschool program, administer an immunization action plan, outreach HIV/AIDS education, HIV/AIDS support services, housing programs including a five-unit residence for mentally disabled residents, and a veterans advisory center.

Office Location

872 Main Street

Willimantic, CT 06226

860-423-4534

Fax: 860-423-2601

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New London Homeless Hospitality Center*	New London	✔												
New London Office of Youth Affairs	New London								✔					
Noank Community Support Services	Groton	✔			✔	✔				✔	✔		✔	
City of Norwich Department of Human Services	Norwich										✔	✔	✔	✔
Opportunities Industrialization Center of New London County	New London				✔									
Pawcatuck Neighborhood Center	Pawcatuck			✔					✔					✔
Planned Parenthood of Southern New England	New London, Norwich, Willimantic					✔							✔	
Reliance House, Inc.*	Norwich	✔				✔				✔				
The Riverfront Children's Center, Inc.	Groton			✔	✔						✔	✔		
Salvation Army of Southeastern New England	Norwich, New London, Willimantic		✔	✔						✔				
Senior Resources Agency on Aging	Norwich													✔
Town of Stonington Department of Human Services	Pawcatuck	✔	✔	✔	✔						✔	✔		✔
Sound Community Services, Inc.	New London	✔		✔	✔			✔						

Agency	Office Location(s)	Housing / Shelter	Energy Assistance	Food	Job Training	Health Care	Disabled Services	Substance Abuse	Transportation	Counseling	Children	Family	Women	Seniors
The Southeastern Council on Alcoholism and Drug Dependence	Lebanon Norwich	✓			✓	✓	✓		✓					
Thames River Community Service, Inc.	Norwich	✓				✓		✓		✓	✓	✓	✓	
Thames Valley Council for Community Action, Inc.*	Jewett City, Norwich, New London	✓	✓	✓	✓						✓		✓	✓
United Community & Family Services*	Norwich, Colchester, New London, Griswold, Plainfield					✓		✓		✓	✓	✓	✓	✓
United Way of Connecticut, 2-1-1	Rocky Hill	✓	✓	✓							✓			✓
*United Way of Southeastern Connecticut	Gales Ferry New London		✓	✓	✓	✓					✓			
Visiting Nurse Association of Southeastern Connecticut	Waterford					✓					✓		✓	✓
Town of Windham Department of Human Services*	Willimantic	✓		✓										✓
Waterford Youth Service Bureau	Waterford										✓			
Windham Regional Community Council, Inc.	Willimantic	✓				✓					✓			

* Member of Regional Human Services Coordinating Council